REQUIRED DOCUMENTS FOR SUBMISSION OF REIMBURSEMENT CLAIM

Intimation of hospitalization should be submitted to Insurance Company / TPA within 24 hours of admission through letter / Email, Intimation Mail -ID - Customerservice@hitpa.co.in

- 1. Properly filled up **Claim Form** along with copy of intimation letter.
- 2. Copy of **HITPA E** card with valid photo ID proof.
- 3. Original **First prescription** of Doctor's.
- 4. **For Pre-Post Hospitalization treatment**: Original medicine / investigation bills along with the original reports etc. Prescribed by the treating doctor.
- 5. Original prescription of **Doctor's advice** for hospitalization.
- 6. Original **Discharge summary**.
- 7. Original hospital **Final bill** containing breaks-up including Physicians / Surgeons / Anesthetics fees.
- 8. For hospitalization treatment All Original medicine / investigation bills along with the original reports etc. Prescribed by the treating doctor.
- 9. **Proper numbered money receipt** of payment during hospitalization.
- 10. Invoice / Sticker of Implant, in case of fracture MLC / FIR / Selfdeclaration, Pre-post X-ray plate confirming fracture must be submitted with claim.

Submission of Hospitalization / Pre & Post- Hospitalization Claim should be submitted to TPA within 15 days of discharge from hospital.

IMPORTANT CONTACT DETAILS:

Health Insurance TPA of India Ltd

Address: Health Insurance TPA of India Ltd. 1st Floor, National Insurance Building, 8, India Exchange Place, Kolkata- 700001

Sr. No	Name	Contact Number	E-Mail ID
1	Mr. Arghya Thakur	8448488339	Arghya.thakur@hitpa.co.in
2	Mr. Sandipan Santra	8448491420	Sandipan.antra@hitpa.co.in
3	Sahana Datta	7042666554	Sahana.datta@hitpa.co.in
4	Dr. Shouvik Dutta	9599689730	Shouvik.dutta@hitpa.co.in

The New India Assurance Co. Ltd.

Kolkata Divisional Office-510500,

- 28, C.R. Avenue, Kolkata-700012
 - Contact Person:
- 1) MR. A.K. SIKDER (Sr. D. M.) anup.sikder@newindia.co.in 9433174374
- 2) MS. VIBHA KUMARI MUKHERJEE (A. M.) vibha.kumari@newindia.co.in 9330249247
- 3) MS. RINKU MONDAL (A.M.) rinku.mondal@newindia.co.in 9432241858
- 4) MR. SUKHEN BASU (Sr. Asst.) sukhen.basu@newindia.co.in 8910017459